Criminal Exploitation of children and vulnerable adults: County Lines guidance

July 2017
Who’s this guidance for?

This guidance is primarily aimed at frontline staff who work with children, young people and potentially vulnerable adults. This includes professionals working in education, health, social care services, housing, benefits, law enforcement (police) and related partner organisations. This guidance is also useful for carers and parents, although they are not the primary audience.


What’s this guidance for?

Criminal exploitation of children and vulnerable adults is a geographically widespread form of harm that is a typical feature of county lines activity. It is a harm which is relatively little known about or recognised by those best placed to spot its potential victims.

This guidance is intended to explain the nature of this harm to enable practitioners to recognise its signs and respond appropriately so that potential victims get the support and help they need.

What is county lines exploitation?

County lines is the police term for urban gangs supplying drugs to suburban areas and market and coastal towns using dedicated mobile phone lines or “deal lines”. It involves child criminal exploitation (CCE) as gangs use children and vulnerable people to move drugs and money. Gangs establish a base in the market location, typically by taking over the homes of local vulnerable adults by force or coercion in a practice referred to as ‘cuckooing’.

County lines is a major, cross-cutting issue involving drugs, violence, gangs, safeguarding, criminal and sexual exploitation, modern slavery, and missing persons; and the response to tackle it involves the police, the National Crime Agency, a wide range of Government departments, local government agencies and VCS (voluntary and community sector) organisations.

County lines activity and the associated violence, drug dealing and exploitation has a devastating impact on young people, vulnerable adults and local communities.
Case study 1
(Suffolk Police)
A 16 year old male had been reported as missing from London and was considered at risk due to his age and link to gangs. He had recently failed to appear at court for his alleged involvement in a stabbing. He was found in possession of a 6-inch kitchen knife and 30 wraps of drugs. Whilst in custody he was found to have significant burns to his body, on his stomach area, consistent with having been burnt by boiling liquid. He would not disclose further details; however it was suspected this may have been caused by those responsible for placing him in Ipswich to deal in class A drugs.

How does it affect young people and vulnerable adults?
Like other forms of abuse and exploitation, county lines exploitation:
- can affect any child or young person (male or female) under the age of 18 years;
- can affect any vulnerable adult over the age of 18 years;
- can still be exploitation even if the activity appears consensual;
- can involve force and/or enticement-based methods of compliance and is often accompanied by violence or threats of violence;
- can be perpetrated by individuals or groups, males or females, and young people or adults; and
- is typified by some form of power imbalance in favour of those perpetrating the exploitation. Whilst age may be the most obvious, this power imbalance can also be due to a range of other factors including gender, cognitive ability, physical strength, status, and access to economic or other resources.

One of the key factors found in most cases of county lines exploitation is the presence of some form of exchange (e.g. carrying drugs in return for something). Where it is the victim who is offered, promised or given something they need or want, the exchange can include both tangible (such as money, drugs or clothes) and intangible rewards (such as status, protection or perceived friendship or affection). It is important to remember the unequal power dynamic within which this exchange occurs and to remember that the receipt of something by a young person or vulnerable adult does not make them any less of a victim. It is also important to note that the prevention of something negative can also fulfil the requirement for exchange, for example a young person who engages in county lines activity to stop someone carrying out a threat to harm his/her family.

Who is vulnerable to county lines exploitation?
The national picture on county lines continues to develop but there are recorded cases of:
- Children as young as 12 years old being exploited by gangs to courier drugs out of their local area; 15-16 years is the most common age range.
- Both males and females being exploited.
- White British children being targeted because gangs perceive they are more likely to evade police detection.
- The use of social media to make initial contact with children and young people.
- Class A drug users being targeted so that gangs can takeover their homes (known as ‘cuckooing’).

We do know that county lines exploitation is widespread, with gangs from big cities including London, Manchester and Liverpool operating throughout England, Wales and Scotland. Gangs are known to target vulnerable children and adults; some of the factors that heighten a person’s vulnerability include:
- Having prior experience of neglect, physical and/or sexual abuse;
What to do if you are concerned

Any practitioner working with a vulnerable person who they think may be at risk of county lines exploitation should follow their local safeguarding guidance and share this information with local authority social care services. If you believe a person is in immediate risk of harm, you should contact the police.

Use your local safeguarding process, the first step of which is usually to contact your designated safeguarding lead within your organisation. If you don’t know who this is, refer to your manager. Your designated safeguarding lead has the responsibility for linking in with your local authority’s social care services. If you are not satisfied with the local authority’s response, you should follow up your concerns by discussing these with your safeguarding lead.

If you are worried that a vulnerable person is at immediate risk of harm you should also contact your local public protection or, in the case of a child, local children’s protection officer.

If you are a first responder, you should also refer any young person you suspect of being a potential victim of trafficking to the National Referral Mechanism (NRM).

NSPCC and Childline also offer sources of support for young people. Mind is a source of help for those suffering with mental health issues.

Your role

The flowchart overleaf shows what should happen after you raise a concern.

Note: white arrows represent additional options to the prescribed process.
Local Police Protection Officer / Safer Schools Officer

MASH / partnership meeting

Child Protection / Section 47 Enquiry

Local Authority Social Care Services must respond within one working day

Risk of imminent harm

Safeguarding or Protection Plan

National Referral Mechanism (NRM)
National process for identifying and providing support for potential victims of modern slavery including trafficking. For children, support is provided by local authorities.

Emergency Protection Order

Feedback on outcome

Local Safeguarding Process

Practitioner has concerns about a child or vulnerable adult

No action

DECISION